

**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 30th day of January' 2020
C.G.No:212/2019-20/ Kadapa Circle**

Present

Sri. Dr. A. Jagadeesh Chandra Rao

Sri. A. Ramdas

Sri. Dr. R. Surendra Kumar

Chairperson

Member (Finance)

Independent Member

Between

Shaik Mouli Basha,
D. No. 1/87,
Gangavaram,
Kamalapuram,
Kadapa -Dist

Complainant

AND

1. Assistant Accounts officer/ERO/ Yerraguntla
2. Deputy Executive Engineer/O/Yerraguntla
3. Executive Engineer/O/Proddatur

Respondents

ORDER

1. Complainant presented a complaint before the Forum regarding revision of bill for his service connection No. 2234108000255.
2. Respondents No.1, 2 and 3 submitted joint written submission before the Forum elucidated that during the period of 11/2017 complainant had received the bills with abnormal consumption of units. He approached the section officer for revision. Accordingly the bills were revised and an amount of Rs. 22,619/- was withdrawn vide RJ.No.21/4-18. The complainant not satisfying with the revision approached the CGRF.

In this connection the respondents have re-visited the service and after careful scrutiny the bills were revised and an amount of Rs. 2,000/- was withdrawn vide RJ

No.28/11-19. Now the complainant was left with the actual balance of amount which he is supposed to pay.

3. Complainant when contacted by the Forum on 10.01.2020 at 5.20 P.M. informed the forum that he had paid the total balance amount and requested to close the complaint
4. Since the grievance of the complainant has been resolved by the respondents, the complaint is disposed off in favour of the complainant

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.**


This order is passed on this, the day of 30th January' 2020.

Sd/-
Member (Finance)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.